

## Privacy and Cookies Policy

We are committed to providing you with an Internet experience that respects and protects your personal privacy and choices. Our privacy policy and practices are detailed below.

### Helpful definitions

Personally identifiable information – is information, such as your name, birth date, e-mail address or mailing address, that can be used to uniquely identify you.

Anonymous information – is not personally identifiable information. It is information about how you use our site. Typically anonymous information may include your domain name, I.P. addresses your type of internet browser or the time of day you visited.

### Collecting and using personally identifiable information

You can visit our site and use many of our services without telling us who you are or revealing any personal information about yourself to us. It is only when you enter details to contact us that you will be asked to provide us with personally identifiable information.

We only use this information to respond to your request or for internal marketing purposes.

We do not share cookies with third parties and we do not use third party supplied information about you to customise your browsing experience on our website.

### Disclosure of your identity

We do not disclose the identities of our users unless we are legally required to do so.

### Anonymous Information

We collect anonymous information when people use our site, even if they have not entered their personal details.

**Cookies** (for detailed information [http://en.wikipedia.org/wiki/HTTP\\_cookie](http://en.wikipedia.org/wiki/HTTP_cookie))

Cookies are used us to improve your experience when using our website and to track usage (for example what pages are being viewed) to help us understand how the site is being used. We do not use personal information in the cookies and do not track you personally, only the computer you are using. These can be session cookies which are deleted when you close your browser and/or persistent cookies which remain on your computer for a longer period of time.

To delete or stop cookies being placed on your computer refer to the help menu on your Internet browser. In a few cases blocking cookies may reduce the functionality of our sites or prevent access to them depending on your chosen browser options.

From May 2012 there are a number of regulations being enforced by the UK Government as part of an EU Directive around the capture, use and sharing of website usage information. We feel that our use of cookies is at the minimum level to give you a great user experience without modifying your experience based upon your usage or the type of user we think you are.

### Functional Cookies

These cookies are used to enable core site functionality. They do not contain any personal information and are automatically deleted when you close your browser.

## LSP Investco Ltd

Universal Point, Steelmans Road, Wednesbury, West Midlands, WS10 9UZ, UK | **Company No:** 10290956

**Tel:** +44 (0)121 435 0009 | **Web:** [www.lonestargroup.com](http://www.lonestargroup.com)

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**Cookies used:** Session Object

These cookies are used to ensure that your session is maintained on a single server in our clustered hosting environment.

**Cookie used:** X-Mapping-lpindhfm (or similar)

For more information about your rights view:

UK Information Commissioners Office [www.ico.org.uk](http://www.ico.org.uk)

Latest Guidance (May 2012) [ICO Link](#)

### **Security**

We operate secure data networks protected by industry standard firewall and password protection. We have security measures in place to attempt to protect against the loss, misuse and alteration of your user data under our control. Only certain employees have access to the information you provide us. While we cannot guarantee that loss, misuse or alteration of data will not occur, we try to prevent such unfortunate occurrences.

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